



Number 14

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Moving Day(s)

Our last update covered the logistics of our reconstruction project— Mesquite will be rebuilt first, followed by Azalea, Monarch, Bluebonnet and then Cardinal. And because we need to vacate Mesquite entirely, a number of room moves were needed, to get everyone accommodated in the remaining four suites. By now you should have received a letter from us explaining the room moves, and how they will impact your loved one. Those moving to a different room have also received a call from Sherrain Myles, with details. Her calls have gone very well, and we appreciate the positive spirit you all have shown! Thank you.

Moving days start on Monday, and will be accomplished over the next month. We have scheduled between one and four moves per day, so that the pace is not rushed, and so that everything can be deep cleaned between residents. Two administrative staff members will accomplish each move, and we can accommodate your schedule if you wish to be here at that time. But whether you can be or not, we want you to be assured that we will take the greatest care to be gentle, to account for all belongings, and to be sure that your loved one's new room is arranged as closely as possible to the previous room. One of your administrative "movers" will call you that day and a week later, to ensure that your expectations have been met. And certainly let us know if you have any questions or concerns.

Downsizing from five to four suites means that staff teams will be moving, too. We know many of you have favorite staff members, and that there are certain special caregivers who have bonded with your loved ones. As much as possible, we have kept the work teams intact, and moved them where "their" residents will be moving. And the caregivers are working on communication forms for each resident to pass along to the "new" team, with tips on caring for your loved one. It will not seem perfect for everyone, but we also know that you will form special bonds with the team members in your new suite, too.

With gratitude for your patience,
Susan Farris, Executive Director