



Issue #3 June 25, 2014

Communications!



Communications are two way, and this issue is devoted to you...how can your questions be addressed, especially the most important ones—those that impact your loved one?

There are a tremendous number of details related to our project, and there is no way our staff members on the floors can keep track of all the details and provide care too! For the most accurate information, ask us....

Ask questions: We know that you may have many questions related to all aspects of our project. We want to answer those for you and for others, in future editions of the Hard Hat Update. Please send questions to Susan Clayton at sclayton@jameslwest.org, or drop them in the suggestion box that is just past the reception desk as you enter the West Center. All questions are good questions, so please ask!

Follow us on social media: If you are a social media fan, you can follow the progress of our construction, and all things West Center. Like us on Facebook, follow us Twitter, Google+ and Pinterest.

Family communications and meetings: Over the next few months, we will be holding private individual conversations with your family, specifically about your loved one and any room moves that will need to take place. We will also offer a variety of meetings with our project partners and others, to review our exciting design plans, so stay tuned!

Tell your friends: Update #1 asked for your email address, or preferred means of getting information. If you know someone who is not on our list, you can still join by sending a note to our Development Assistant Susan Clayton, at sclayton@jameslwest.org.

Best Wishes,

Susan Farris, Executive Director